



Alcumus®

ISOQAR

## CERTIFICATE OF REGISTRATION

This is to certify that the Management System of:

**POSITIVE doo**

Danila Kiša 5, Novi Sad, 21000, Serbia

Has been approved by ISOQAR

**ISO 20000-1:2011**  
**SRPS ISO 20000-1:2014**

Scope of Activities:

The IT Service Management System Supporting the Sale of computers, computer equipment and networking, service, maintenance and support  
Sistem menadžmenta uslugama u oblasti IT, koji podržava prodaju računara, računarske i mrežne opreme, servis, održavanje i podršku

**Certificate Nr:**  
**11941**

Initial Registration Date: **01/04/2015**

Expiry Date: **29/04/2017**



Signed  
(On Behalf of ISOQAR)

**Stefanos Spanos**  
Regional Manager

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards requirements may be obtained by consulting ISOQAR Ltd. This Certificate is a property of ISOQAR Ltd and must be returned on request