

Certificate of Registration

This is to certify that the Management System of:

POSITIVE doo

Danila Kiša 5,
21000 Novi Sad
Srbija

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 20000-1:2011

SRPS ISO 20000-1:2014



Certificate Number:	11941-ITT-001
Initial Registration Date:	2 December 2016
Previous Expiry Date:	2 December 2019
Recertification Date:	24-30 October 2019
Re-issue Date:	19 December 2019
Expiry Date:	29 September 2021



Scope of Registration:

The Service management system of Positive d.o.o. supporting the provision of IT services consisting of Sale of computers, computer equipment and networking, service, maintenance and support to external customers from HQ in Novi Sad

Signed:
Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)



A handwritten signature in blue ink, appearing to read "Steve Stubley".

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR. This certificate is one of several issued to registration number 11941.